



Replacement Program (ERRP)



ERRP PROGRAM INFORMATION

NCWVCAA is currently accepting applications for the ERRP program which aids households at or below 60 percent of the State Medium income guidelines in need of emergency heat, i.e., the repair or replacement of malfunctioning or non-operable heating units.

This program is Federally funded by the Department of Health and Human Resources and is at no cost to the client. Some homes may qualify to receive air conditioning services in the Summer months as well.

NWVCAA County Office Numbers:

Barbour County
304-457-3420
Randolph County
304-636-5008
Taylor County
304-265-3200
Tucker County
304-478-3536

Local DHHR Office Contact Numbers

Barbour County DHHR:
304-457-9030
Randolph County
DHHR:
304-637-5560
Taylor County DHHR:
304-265-6103
Tucker County DHHR:
304-478-3212

ERRP Program Income Guidelines

The household income must be at or below 60% of the State Median income.

To request an application, please contact us at the address or phone number below, call your local NCWVCAA Office, or you can reach out to your local Department of Health and Human Services (DHHR) office. Our agency currently provides ERRP services for the following counties: Barbour, Randolph, Taylor, and Tucker.

North Central West Virginia Community Action Agency-Weatherization Dept.

Attn: ERRP

PO BOX 279

Philippi, WV 26416

304-457-3420 ext.: 1312 or 1302

What qualifies as a no-heat emergency?

- Broken or inoperable existing heating system.
- No existing heating system.
- Unvented space heaters as the primary source of heat.
- Using an unsafe wood fireplace/other solid fuel unit.
- Using portable electric or kerosene space heaters as the primary source of heat.