

North Central WV Community Action
Association, Inc.

2013 Annual Report

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Mission Statement

NCWVCAA helps individuals and families reach their highest levels of social and economic independence by providing a broad range of anti-poverty services and educational resources.

Promise Statement

**"Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live.
We care about the entire community and we are dedicated to helping people help themselves and each other."**

Message from Executive Director and Board Chairman

Dear Friends,

This annual report illustrates the results of our organization's important and difficult work. We are proud of our impact and the changes we make every day in people's lives. As a nonprofit organization, our economic impact on the community is often overlooked. As government funding for programs continues to decline and we rely more on our local communities for support, the public can be assured that not only does NCWVCAA generate results, we do so by hiring and spending locally. Your continued support is essential to the economic health of our community. North Central WV Community Action contributes significantly to our local economy. During this year, we:

- Employed 246 local residents
- Paid \$4,853,464 in wages
- Paid \$515,349 in employee benefits
- Paid \$381,626 in employment taxes
- Spent \$2,404,801 with regional vendors
- Deposited \$10,437,386 with local financial institutions

Throughout these turbulent economic times, low-income families face tremendous challenges. North Central WV Community Action, provided hope and help to 12,697 people representing 4,993 households during the 2012-2013 program year. One mistaken belief is that people are poor because they don't work or don't want to work. The reality is that many workers in our community are indeed employed, in some cases at multiple jobs, but do not earn enough to move their families out of poverty. It may surprise you to know that of those households:

- 1,354 (27%) had employment as the household's only source of income.
- 505 (10%) had employment income plus one other source.
- Of all those that North Central WV Community Action served, only 106 households (2%) received assistance or TANF benefits from WV Department of Health and Human Resources.

Jeff Van Volkenburg
Board of Director's President



Vicki A. Geary
Executive Director



Board of Directors

Region I: Monongalia, Marion, and Taylor Counties

Member	County	Officer/Committee
Bennie Horton	Marion	Outreach Committee
Michael Brantmayer	Monongalia	Executive (Past President) and Outreach Committee
Barbara Alvarez	Marion	Outreach Committee, Early Childhood Rep.-HS/EHS
Cheryl Baker	Monongalia	Finance-Audit Committee
Jeff Van Volkenburg	Marion	President / Exec., Finance-Audit, Brd. Dev. and Outreach Committees, Legal Rep.-HS/EHS
Pheba Specht	Webster	Outreach Committee, Policy Council Representative-HS/EHS
Rose Mcle	Webster	Board Development Committee, Policy Council Representative-HS/EHS

Region II: Greenbrier, Pocahontas, and Randolph Counties

Member	County	Officer/Committee
Joyce Floyd	Randolph	Outreach Committee
Linda Sanders	Randolph	Executive (Member-At-Large), Finance-Audit, and Board Development Committees
Karen Begg	Randolph	Secretary / Executive and Outreach Committee
Darren Jackson	Pocahontas	Board Development Committee

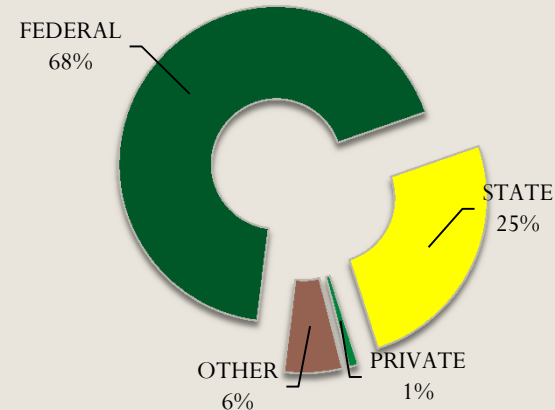
Region III: Barbour, Preston, and Tucker Counties

Member	County	Officer/Committee
Joyce Metheny	Tucker	Finance/Audit Committee
Anne Armstrong	Tucker	Outreach Committee
Alcinda (Cindi) Shockey	Preston	Vice President / Executive and Board Development Committees
William (Tom) Tuesing	Tucker	Treasurer / Exec., Finance-Audit and Brd. Dev. Committees, Accounting Rep.-HS/EHS

North Central WV Community Action Association, Inc. Agency Funds for 2011-2012



Patricia McFarland
Finance Director



The Budgeted Funds for Fiscal Year 2013 are expected to come from several Federal, State, private and other sources. The total expected Federal funds are approximately \$6.6 million from the Department of Health & Human Services, the Federal Emergency Management Agency, Housing & Urban Development, and the Department of Veterans Affairs. The expected State dollars to be received are approximately \$2.5 million, primarily from the Governor's Office of Economic Opportunity, West Virginia Department of Health & Human Services, and the West Virginia Housing Development Fund. The private and other funds will amount to approximately \$670,000 and will primarily come from private donors, low-income housing rental income and the United Way Agencies in our service areas.

Direct Federally Funded Programs

- Head Start
- Early Head Start
- Supportive Housing Program
- VA Homeless Per Diem Program

State or Federal Flow Through Funded Programs

- Weatherization
- Community Services Block Grant
- Homeless Prevention & Rapid Re-Housing
- Volunteer Income Tax Assistance Grant
- WV Housing Development Fund

Private & Other Programs

- Group Work Camp
- United Way
- Donations
- Housing Rental Income

North Central West Virginia Community Action Association, Inc.
Statement of Activities and Changes in the Net Assets (Unaudited/Unadjusted)
For the Year Ending June 30, 2012

	<u>Unrestricted</u>	<u>Temporarily Restricted</u>	<u>Total</u>
REVENUE AND OTHER SUPPORT:			
Grant revenue			
Federal direct	\$ 8,107,923	\$ -	8,107,923
State/pass through	899,264	-	899,264
State -- West Virginia Housing Development Fund	68,711	175,000	243,711
Program income	591,204	-	591,204
In-kind matching	1,770,891	-	1,770,891
Miscellaneous income	86,623	-	86,623
Donations	<u>87,752</u>	<u>-</u>	<u>87,752</u>
Total revenues and other support	<u>11,612,368</u>	<u>175,000</u>	<u>11,787,368</u>
EXPENSES:			
Salaries and wages	4,853,465	-	4,853,465
Payroll taxes and employee benefits	896,975	-	896,975
Contractual services	1,217,355	265,000	1,482,355
Supplies	737,530	-	737,530
Travel	88,595	-	88,595
Insurance	105,811	-	105,811
Facility expenses	354,444	-	354,444
Vehicles expense	95,482	-	95,482
In-kind services	1,770,892	-	1,770,892
Depreciation	600,000	-	600,000
Food purchases	194,965	-	194,965
Other	<u>593,204</u>	<u>-</u>	<u>593,204</u>
Total expenses	<u>11,508,718</u>	<u>265,000</u>	<u>11,773,718</u>
Change in net assets	103,651	(90,000)	13,651
 NET ASSETS AT BEGINNING OF YEAR	 <u>5,020,688</u>	 <u>192,808</u>	 <u>5,213,496</u>
NET ASSETS AT END OF YEAR	<u>\$ 5,124,339</u>	<u>\$ 102,808</u>	<u>\$ 5,227,147</u>

North Central WV Community Action Association, Inc.
Statement of Financial Position (Unaudited/Unadjusted)
For the Year Ending June 30, 2012

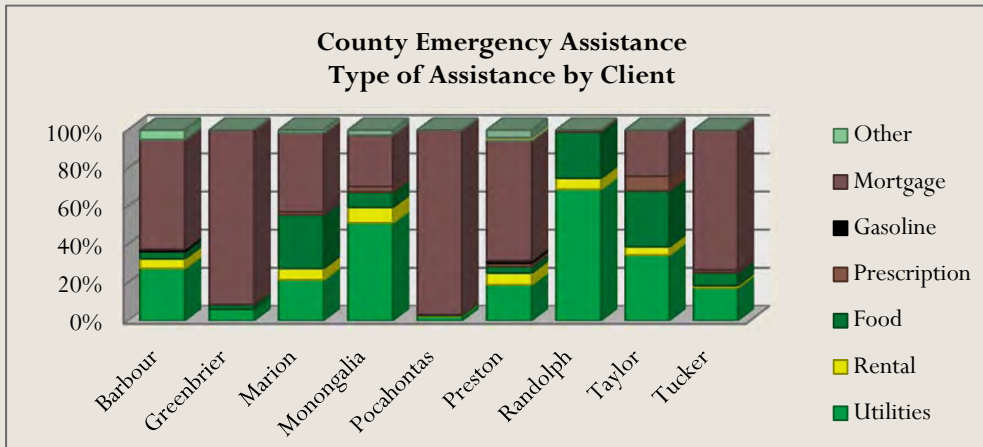
ASSETS	<u>Unrestricted</u>
CURRENT ASSETS	
Cash	\$ 824,391
Grants Receivable	1,386,719
Other Receivable	55
Notes Receivable, current portion	3,340
Assets held for resale	192,858
Other Assets	-
Prepaid expenses and deposits	<u>71,455</u>
Total current assets	<u>2,478,818</u>
PROPERTY AND EQUIPMENT, NET	<u>4,520,805</u>
OTHER ASSETS	
Notes Receivable, net of current portion	<u>17,616</u>
Total other assets	<u>17,616</u>
Total Assets	\$ 7,017,239
LIABILITIES AND NET ASSETS	
CURRENT LIABILITIES	
Notes Payable, current maturities	\$ 3,645
Accounts payable and accrued expenses	1,035,714
Accrued payroll and benefits	285,642
Other Payables	392
Deferred revenue--CHDO	167,962
Deferred revenue _	<u>234,300</u>
Total current assets	<u>1,727,655</u>
LONG TERM DEBT	
Note payable, long-term portion _	<u>62,437</u>
Total long-term liabilities	<u>62,437</u>
Total liabilities	1,790,092
NET ASSETS	
Temporarily restricted	467,421
Unrestricted _	<u>4,759,726</u>
Total net assets	5,227,147
Total liabilities and net assets	\$ 7,017,239

North Central West Virginia Community Action Association, Inc.
Budgeted Revenue
Fiscal Year 2012

<u>PROGRAM</u>	<u>ESTIMATED BUDGET</u>	<u>SOURCE</u>
Head Start	5,654,902.00	FEDERAL
Early Head Start	434,918.00	FEDERAL
EFSP	21,000.00	FEDERAL
Vets Per Diem	55,670.00	FEDERAL
Next Step HUD	111,684.00	FEDERAL
CSBG	814,144.00	STATE
WX-DOE	448,169.00	STATE
WX-DHHR	789,162.00	STATE
SSVF	280,628.00	FEDERAL
DHHR-Shelters, VITA	200,838.00	STATE
USDA (HS, EHS, SUMMER FOODS)	160,403.00	STATE
ESGP	47,052.00	STATE
Program Income	500,000.00	OTHER
Corporate	15,000.00	OTHER
Rentals	60,000.00	OTHER
United Way	17,000.00	PRIVATE
Donations	75,000.00	PRIVATE
	\$ 9,685,570.00	

Emergency Assistance Clients

The economic downturn in the United States has created an even greater impact here in West Virginia, and within NCWVCAA's counties. The need for emergency assistance is greater than ever, with record-breaking numbers for each county in utility, food, fuel, and rental assistance. North Central views emergency services as an integral part of an overall case management system that addresses the needs of every family or person individually. Emergency services are not a "handout" but the first step in stabilizing the economic situation of low-income families on their way to self-sufficiency.

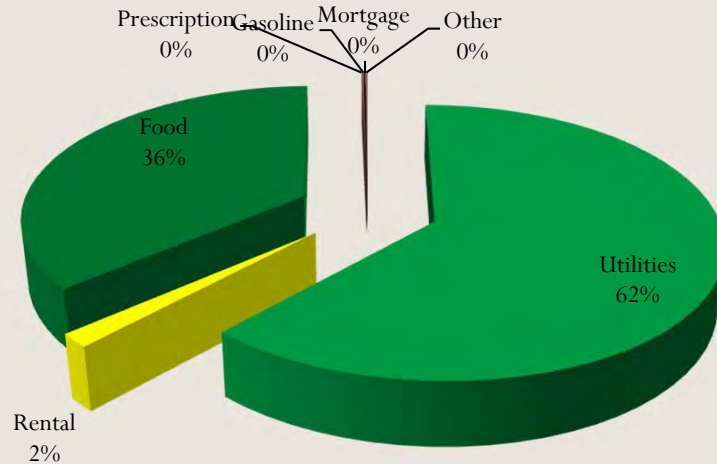


Emergency Assistance County-By-County

	Barbour	Greenbrier	Marion	Monongalia	Pocahontas	Preston	Randolph	Taylor	Tucker
Utilities	28	105	100	64	34	199	173	142	142
Rental	0	0	3	4	0	0	0	5	3
Food	128	122	144	0	211	152	87	87	92
Prescription	0	0	0	0	0	0	0	2	2
Summer Garden	18	43	9	1	50	21	18	22	13
Mortgage	0	0	0	0	0	0	0	0	1
Other	0	462	0	0	236	11	0	506	209
	0	0	0	0	0	0	0	0	0
	0	0	0	0	0	0	0	0	0
Total	156	732	256	69	531	383	278	764	460

Emergency Assistance Resources

County Emergency Services by Dollar Amount



Program Support	Dollars Spent	Customers Served
Dollar Energy Program: Provides up to \$500 in assistance on past due utility bills with Mountaineer Gas and Allegheny Power.	\$46,742	154

	Total	Barbour	Greenbrier	Marion	Monongalia	Pocahontas	Preston	Randolph	Taylor	Tucker
Utilities	71,234.10	1231.04	9511.93	4850.00	3200.00	8807.00	10755.63	8294.50	17484.00	7100.00
Rental	820.00			470.00	200.00					150.00
Food	24,789.35	2497.89	1872.46	4015.00		9365	2924.00	1305.00	1305.00	1505.00
Prescription	50.00									50.00
Gasoline										
Mortgage	100.00									100.00
Other	41,597.92		21720	270.00	30.00	2310.00	1042.92			16225.00
Total	115,662.05	2,497.89	11,406.11	9,605.00	3,430.00	20,482	14,722.55	9,599.50	18,789.00	25,130.00

Fifty Years of Community Action: 1964-2014

This year will mark the 50th Anniversary of the day that President Lyndon Baines Johnson gave his historic State of the Union address, declaring an “unconditional War on Poverty in America.” The legislative result of that speech, the Economic Opportunity Act of 1964, was signed by President Johnson on August 20, 1964. Johnson affirmed that the war against poverty will not be won “here in Washington. It must be won in the field, in the private home, in every public office, from the courthouse to the White House.” One thing we can say with certainty is that the Community Action network has been there – on the ground and in the field for 50 years working with millions of families and individuals to help them achieve economic security.

While we are not without our challenges, Community Action has a great deal to reflect on with pride of accomplishment.

We look ahead with optimism as our network builds capacity and develops some amazing programs, creating jobs and fueling economic security.



Overview of Community Action

Who Are We?

Community Action Agencies are unique non-profit agencies created in 1964 as a part of President Lyndon B. Johnson's War on Poverty through the Economic Opportunity Act. The Economic Opportunity Act stated that the basic purpose of Community Action was "to stimulate a better focusing of all available local, state, private, and federal resources upon the goal of enabling low income families and low income individuals of all ages, in rural and urban areas, to attain the skills, knowledge, and motivations to secure the opportunities needed for them to become self-sufficient." NCWVCAA continues to embody the spirit of the Economic Opportunity Act's original mandate through collaboration with community entities and the creation of new and viable programs throughout the nine-county area.

North Central WV Community Action Association Overview: NCWVCAA is one of the largest Community Action Agencies in West Virginia with approximately 250 employees and a budget of roughly \$10 million per year. Established in 1966, NCWVCAA is a private, non-profit multi-county corporation that provides a wide variety of services to low-income individuals and families in Monongalia, Marion, Preston, Taylor, Barbour, Tucker, Randolph, Pocahontas, and Greenbrier counties. NCWVCAA strives to make North Central West Virginia's communities a better place to live.

Community Action Agencies are committed to advocating for low-income people so they can become self-sufficient. We are dedicated to moving people out of poverty by engaging the community in our work, so that the elimination of poverty in West Virginia is a goal common among all citizens.



Examine the Need

Community Action Agencies have been key players in the war on poverty since their inception in the 1960s. Because they work directly with low-income individuals and families in dealing with the problems of poverty on a daily basis, Community Action Agencies are uniquely qualified to examine the needs of communities and individuals as they strive to eliminate poverty. In most cases, Community Action Agencies provide a wide range of services that address a variety of poverty problems.

Why, then, does poverty continue to affect so many Americans? How can North Central West Virginia Community Action Association (NCWVCAA) develop and improve strategies to be more effective in helping people move out of poverty?



North Central West Virginia Community Action Association (NCWVCAA) conducted a ten county-wide needs assessment in Barbour, Greenbrier, Marion, Monongalia, Pocahontas, Preston, Randolph, Taylor, Tucker and Webster Counties. The project included surveying residents, interviewing community stakeholders, conducting secondary data research, facilitating an analysis retreat, and providing a summary report with key findings and recommendations.

With guidance from the WV Community Action Partnership, the state association representing 16 community action agencies, and the Governor's Office of Economic Opportunity's, the following poverty indicators served as our primary and secondary data collection issue areas.

Poverty Indicators:

- Health
- Employment
- Transportation
- Education
- Use of Income
- Housing
- Nutrition
- Emergency Situation

Strategic Plan and Development

What are the critical goals facing the agency in the next 3-5 years?

- **Critical Goal #1: Funding**
To supplement or cultivate funding to maintain current and/or new programs.
- **Critical Goal #2: Outreach**
Educate our service communities about services that our agency provides to income eligible individuals and families.
- **Critical Goal #3: Compliance and Accountability**
Create a self- assessment plan for all programs and administrative departments of the agency to assure compliance and accountability.

ROMA National Goals

In the development of a community action agency strategic plan, it was important to incorporate the six national goals for community action that both respect the diversity of the network and provide clear expectations of results from our efforts:

- Goal 1: Low-income people become more self-sufficient.
- Goal 2: The conditions in which low-income people live are improved.
- Goal 3: Low-income people own a stake in their community.
- Goal 4: Partnerships among supporters and providers of service to low-income people are achieved.
- Goal 5: Agencies increase their capacity to achieve results.
- Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive systems.

Agency Economic Impact

AGENCY ANNUAL REVENUE: \$11,746,490

- Federal \$6,515,612
- State \$3,994,799
- Local \$ 293,400
- Private \$ 942,679

AGENCY PURCHASING POWER

- Within West Virginia: % 86
- Outside West Virginia: % 14

AGENCY EXPENDITURES

- Salaries/Wages: \$5,866,812
- Employment Taxes: \$ 453,160
- Employee Insurance: \$ 503,403
- Employee Retirement: \$ 106,865
- Contractual Services: \$1,401,293
- Supplies and Equipment: \$1,654,042
- Travel/Training: \$ 102,337
- Property/Liability/Vehicle Insurance: \$ 190,926
- Facility Expenses: \$ 373,347
- Vehicle Expenses: \$ 268,556
- Food Purchases: \$ 217,285
- Other: \$ 588,741
- TOTAL \$ 11,726,767

AGENCY INVESTMENT

- Annual deposits in financial institutions: \$ 12,922,167
- Annual loan from a financial institution: \$ 7,848
- Annual interest paid to these accounts: \$ 0

COMMUNITY INVESTMENT

- Value of facilities our agency owns: \$ 869,288
- Annual rent paid on real estate: \$ 133,253

PERSONNEL

- Full-time # 141
- Part-time # 87
- Seasonal # 41 (Substitutes and Temporary)

IN-KIND RESOURCES

- In-Kind Space \$ 457,681
- In-Kind Labor \$1,749,446
- In-Kind Equipment \$ 0
- In-Kind Goods/Supplies \$ 4,432
- Monetary Match \$ 0
- Total In-Kind/Match \$2,211,559

Volunteers: 17,808



Program Highlights

Housing:

- Affordable Rental Housing
- Weatherization
- CHDO

Self Sufficiency:

- VITA/EITC
- Homeless Services and Prevention

Children's Services:

- Head Start
- Early Head Start
- Summer Food

Housing

Recognizing that housing is a core component in realizing the dream of each family to become self-sufficient North Central strives to provide low-income families with safe, clean, and affordable housing.

Community Housing Development Organization (CHDO) Projects

Project Title: Proud Homes

- 4 Home(s) committed to build.
- 4 Counties obligated to project
- \$410,000 WV Housing Development Fund
- 12/31/2013 Project
- 4 Home(s) completed for this project.
- n/a completion on fourth home (lot purchased/footers poured).
- 4 Families were provided affordable housing as a result of NCWCAA.

Project Title: Inspiring Places

- 3 Home(s) committed to build.
- 3 Counties obligated to this CHDO project(Barbour, Preston, and Taylor).
- \$417,000 from WV Housing Development Fund
- 10/2014 Project Timeframe
- 99% of completion (final inspection not completed)
- 3 Families will be provided affordable housing as a result of NCWCAA.

SUCCESS STORY

Blue Crest Estates was purchased by a single person, who was homeless. A fire completely engulfed the home she had lived in for several years. After losing everything, she was forced to live with various friends while always keeping her clothes and other belongings in her car. She changed clothes in the woods behind trees. This lady felt she had somehow caused the fire. Therefore, coping after the fire was difficult for her, Now, adjusted to her new home she has planted shrubs, and flowers. She admits to enjoying going home where she can relax in her own living room to watch TV. She also enjoys decorating for all holidays



Housing Cont'd

Weatherization Assistance Program Annual Report

Program Year: 2011-2012

North Central WV Community Action's Weatherization Assistance Program weatherized a total of 194 of homes. The average cost of \$5,466 per home.

194 Home Energy Audits performed

201 First Energy Low-Income Checkup Audit Program equating to \$53,322 in revenue

525 First Energy (client-Ed-LICUAP) equating to approximately \$60,889

Landlord contributions for rental units has earned approximately \$57,498.

County-By-County Completions

Barbour	21
Marion	18
Taylor	10
Tucker	8
Pocahontas	15
Preston	14
Randolph	51
Greenbrier	18
Harrison	15
Monongalia	23

Thank You Letter From Customer:

Dear Shelly, Ted, & Crew,
I want to thank you so much for all the terrific & extremely helpful work that was done on my home. I am so impressed with everything that was done!! Yes, I can feel the difference in the wall insulation & the new floor insulation, - NO breeze coming thru the door!
THANK YOU!!

I'm so glad I found your weatherization program. You all are terrific!
Sincerely,
Cathy Hull
217 Blackwell St.
BRIDGEPORT, WV 26330

North Central's nationally recognized Weatherization Program works to reduce the heating and cooling cost for low-income families (particularly for the elderly, people with disabilities, and families with children) by improving the energy efficiency of their homes and ensuring health and safety. Weatherization reduces energy costs through energy-efficient measures. Weatherization is a comprehensive service that begins with client education and a computerized assessment to ascertain the energy efficiency of the heating system in a given home. North Central offers Weatherization programs in the following counties: Barbour, Greenbrier, Marion, Monongalia, Pocahontas, Preston, Randolph, Taylor, Tucker, and Harrison.

Month-By-Month Completions

Nov	Dec	Jan	Feb	March	April	May	Jun	July	Aug	Sept	Oct
15	11	17	13	10	21	15	15	20	22	22	13

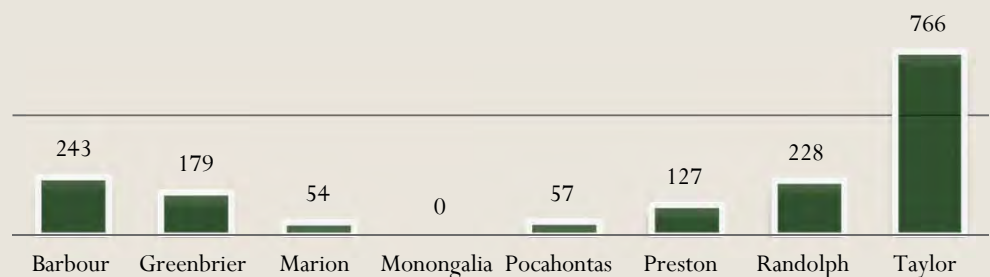
Self Sufficiency

Earned Income Tax Credit (EITC)/Volunteer Tax Assistance (VITA)

Program Year; 2011-2012

Tax Facts

- ❖ 1,800 families/individuals received free income tax service
- ❖ 18 Volunteers/Staff provided the service
- ❖ 1,552 hours was spent preparing taxes
- ❖ 8 Site locations offered tax preparation
- ❖ 8 Counties had service sites
- ❖ Federal returns resulted in \$2,041,074 in refunds?
- ❖ VITA Volunteers/Staff saved participants \$225,000 in tax preparation fees.
- ❖ Out of the 1,800 returns, 394 were eligible for the Earned Income Tax Credit
- ❖ \$614,898 was received in EITC refunds.
- ❖ \$269,848 Child tax credit total. Additional Child tax credit totaled \$161,615.
- ❖ 25 households received Educational Credits, an average of \$868 households, Totaling \$21,694
- ❖ The average adjusted gross income of tax filers was
- ❖ \$ 21,003



The **North Central WV Community Action EITC /VITA Program** provides free income tax return preparation and financial literacy and asset development services to low and moderate income individuals and families through all of its county offices. In addition, North Central WV Community Action is the lead agency for the North Central EITC Coalition and oversees a total of twelve counties with over 20 tax preparation sites in North Central West Virginia and several mobile or “roving” sites that reach out to rural communities and employers.

The **North Central EITC Coalition** has a dedicated Outreach Coordinator who works to establish VITA sites and relationships with organizations (Universities, Extension Offices, Non-Profits, Businesses, and Civic Organizations) while recruiting volunteers, and developing a foundation to deliver financial literacy and asset development training and outreach. After a positive experience working with Fairmont State University which offers a “VITA Class” for accounting students who then provide free tax preparation to customers, the Outreach Coordinator was also able to work with WVU to create the same class with their School of Business and Economics. The EITC/VITA Program enjoyed great success in the past tax year and is ramping up for further success in the coming year.

Self Sufficiency Cont'd

Homeless Services and Prevention

Homeless Services and Prevention are provided by North Central WV Community Action's two homeless services shelters: **Randolph County Homeless Shelter in Elkins**, and **Scott Place Homeless Shelter in Fairmont**. Both facilities are committed to providing a safe, sanitary, and cost-effective means of sheltering individuals and families who have little or no means of support.

Homeless Recovery is a gradual process in which individuals or families who were previously homeless can understand the reasons they became homeless, work toward improving upon the life conditions that led to their homelessness, develop a support system, find employment, find and maintain permanent housing, and see an overall positive change in their lives.

Individuals and families at both shelters receive one-on-one case management services beginning with a needs assessment. Social service requirements and related obstacles to housing are processed in a comprehensive effort designed to assist participants in combating their homelessness. Upon admittance, guests are required to create a mutually agreed upon case plan that includes several health, training, education, employment and money management strategies.

Randolph County Homeless Shelter

Randolph County Homeless Shelter:

249 Homeless Individuals were provided shelter services

10 Families were provided shelter services

2,920 Total Shelter nights were provided by Homeless Shelter

3,132 Case Management hours were provided by NCWVCAA Staff to individuals and families residing at the Homeless Shelter

62 Homeless Individuals increased their income as of a result of NCWVCAA

Scott Place Homeless Shelter

Marion County Homeless Shelter:

531 Homeless Individuals were provided shelter services

33 Families were provided shelter services

8,177 Total Shelter nights were provided by Homeless Shelter

903 Case Management hours were provided by NCWVCAA Staff to individuals and families residing at the Homeless Shelter

96 Homeless individuals increased their income as of a result of NCWVCAA

Transitional, Supportive Veteran Services:

13 Veterans received Transitional Supportive Services provided by NCWVCAA?

Transitional Housing:

9 Individuals or families received Transitional Housing provided by NCWVCAA

4 of those individuals or families that received Transitional Housing provided by NCWVCAA, moved into Permanent Housing?

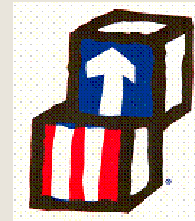
Permanent Supportive Housing:

11 Individuals or families received Permanent Supportive Housing provided by NCWVCAA?



Children's Services

Head Start/Early Head Start



The Head Start and Early Head Start federal program is administered by the Office of Head Start (OHS), Administration for Children and Families (ACF), and the Department of Health and Human Services (HHS).

The North Central WV Community Action Association Head Start and Early Head Start grant is administered through Region III in Philadelphia, PA.

Head Start has been serving low-income three- and four-year-old children and their families with comprehensive early education and support services since 1965 under President Lyndon Johnson's administration. According to the Early Childhood Learning & Knowledge Center website, Head Start promotes school readiness by enhancing the social and cognitive development of children through the provision of education, health, nutritional, social and other services to enrolled children and families. They engage parents in their children's learning and help them in making progress toward their education, literacy and employment goals. Significant emphasis is placed on the involvement of parents in the administration of local Head Start programs.

The Early Head Start Program was designed in 1994 to serve the comprehensive needs of low-income expectant women and children under the age of three. This program promotes healthy prenatal outcomes, enhances the development of infants and toddlers, and promotes healthy family functioning. Please view the Early Childhood Learning & Knowledge Center website at eclkc.ohs.acfr.hhs.gov if you would like more information about Head Start and Early Head Start.

The North Central WV Head Start Program has been under the auspices of North Central West Virginia Community Action Association Inc. since its award in 1965. One of the largest Head Start grantees in the state of West Virginia, the NCWVCAA Head Start Program is funded to serve a total of eight hundred and ninety-six (896) children and their families in the north central counties of West Virginia. Of this total, the Grantee serves six hundred and sixty-three (663) Head Start enrollees in the counties of Barbour, Marion, Pocahontas, Preston, Randolph, Taylor, Tucker, and Webster, while the Delegate, Monongalia County Board of Education, in Monongalia County serves one hundred and eighty-one (181).

Children's Services Cont'd

NCWVCAA Head Start/Early Head Start Policy Council 2012-2013 School Year Executive Officers

Joe Mauller and Pheba Specht, Chairperson Stephanie Arbogast, Vice-Chairperson
Christina Simmons, Secretary Samantha O'Brien, Parliamentarian

NCWVCAA Head Start/Early Head Start Grantee Program Options

Early Head Start

2 Center-Based Classrooms in Marion County
3 Home-Based Sites in Preston, Randolph, and Tucker Counties.

Head Start

56 Center-Based Classrooms of which there are:
1 Half-Day Classroom Non-Collaborative in Taylor County
4 Half-Day Board of Education Collaborative Classrooms in Marion and Taylor Counties.
50 Full-Day Board of Education Collaborative Classrooms
1 Full-Day/Full-Year Child Care Collaborative Classroom in Pocahontas County
1 Home-Based Site in Tucker County

Monongalia County Board of Education Delegate

Head Start

All 26 Center-Based Classrooms/Full-Day Collaborative Classrooms.

Grantee HS Program Results:

- 93.6% of children who are up-to-date on a schedule of age-appropriate preventive and primary health care according to West Virginia's EPSDT schedule for well child care.
- 89.6% of children received dental exams.
- 545 of children transitioned into kindergarten for the 2013 school year.
- 99 children enrolled were on an Individualized Education Plan (IEP) and received special education services.

Grantee EHS Program Results:

- 65.3% of children who are up-to-date on a schedule of age-appropriate preventive and primary health care according to West Virginia's EPSDT schedule for well child care.
- 69.3 % of children had a dental home established.
- 3 children were on an Individualized Family Service Plan (IFSP) and received special education services.

Total of 2,202 applications were received for Head Start Delegate and Head Start /Early Head Start Grantee

Children's Services Cont'd

HEAD START / EARLY HEAD START FUNDING REPORT 2011-2012 Program Year

Award funded budget for Head Start Delegate
and Head Start/Early Head Start Grantee

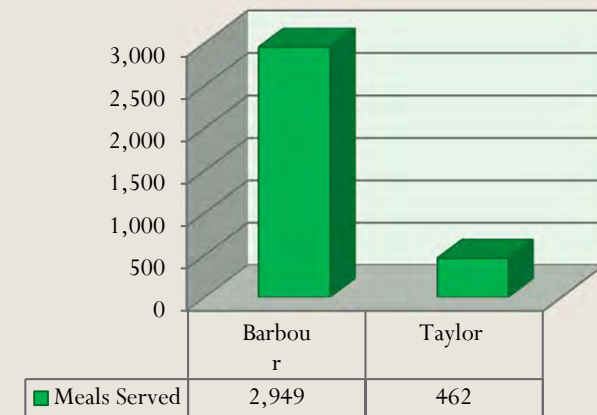
	HS	Delegate	EHS	TOTAL
	4,963,693	983,463	476,778	6,423,934
	HS	Delegate	EHS	TOTAL
Federal Funds expended for operation	4,849,990	967,888	464,834	6,287,712
Training & Technical Assistance	113,703	15,575	11,944	141,222
				6,423,934
Fund received in Non Federal Share Match	1,425,483	260,715	84,694	1,770,892

Children's Services Cont'd

Summer Food Program

The Summer Food Service Program provides low-income, school-aged children with a free meal during the summer months in two of North Central's counties (Barbour and Taylor). The Summer Food Program is the single largest Federal resource available for local organizations who combine a feeding program with a summer activity program for children. During the school year, nutritious meals are available at local public schools, but when school ends, so do these meals. This is where the Summer Food Service Program steps in and provides food and activities for young children who would otherwise go hungry during the summer months.

Summer Food Meals Served



Success Stories

Scott Place Homeless Shelter Success Story:

- The mother of a family that moved into a transitional unit in December of 2010, had just previously become employed full time and was put on a plan to save money by her case manager. By September of 2012, they were able to begin looking for permanent housing. She and her husband, who was able to find part-time work, had a combined income of \$1,200 a month and they were able to save enough to move into their home at the termination of their lease in December of 2012.
- A 53 year-old male entered the program in May, 2011 after losing his job and experiencing legal difficulties due to drug addiction. By August 2012, after struggling financially and taking necessary employment to be able to save money, he became employed through the Department of Rehabilitative Services and had remained clean and sober for one year. During his time with the Next Step permanent supportive program he increasingly demonstrated his ability to make wise decisions. At the end of March 2013, he found appropriate housing and moved into a rental home close to his job.
- A young man came to the shelter after having being discharged due to non-compliance from a youth detention facility in April 2012. He diligently attended high school during his stay and graduated in June of that year with high marks. After graduation, he began working full-time until the upcoming college semester started. During his shelter stay, he was able to save several hundred dollars and was also able to reconnect with estranged family members. By the end of his first college semester, the young man had established a savings, reconnected with his parents and grandparents, and was eagerly anticipating his upcoming study abroad in Japan.

Success Stories Cont'd

Randolph County Homeless Shelter Success Story:

One of the nicer things about working at the Randolph County Homeless Shelter is seeing the progress that some of our clients display, and knowing that we played a major role in their life-style changes. This particular story demonstrates how support and security can affect the life of an individual.

- In October, 2012 Ms. Client came to our shelter. She had been homeless for several months due to health issues. First of all, she needed a place to get settled in and secondly a plan for progress to help her break this cycle of being homeless. Ms. Client liked our rural area and made a decision to settle here. The first step was to make her feel comfortable in our homelike surroundings at the shelter, and allow our staff time to provide the platform for which a service plan could be implemented. Due to her various mental and physical health issues the case worker assisted her in applying for SSI. Amazingly, without going through a denial process she was approved for disability benefits, and was also awarded a back payment of benefits. The final step of working with Ms. Client was to find housing. Finally in March, she was able to move into elderly/handicapped subsidized housing. Currently she is in our follow-up program, and on our last visit she was still managing very well.

Success Stories Cont'd

Case Management Success Stories

- Megan was placed in our office from the local DHHR as a CWEP in January of 2013. At her time of placement Megan had never worked in any job other than fast food and all of her jobs were for less than a few months. Megan always wanted to work in a job that paid over minimum wage but she was lacking the skills she needed to obtain a better paying job. In February of 2014 Megan was enrolled in the Case Management program. Along with the program and with help from other office staff, Megan began to learn valuable life skills needed to obtain and maintain employment. These skills included learning to prepare a resume, phone etiquette, team work and other office skills. In May of 2013 Megan was hired as a teaching assistant for North Central Community Action. Megan enjoys her new job and is a true success story for the Preston County office staff.
- NCWVCAA, Tucker County helped one of our apartment tenant's that is a single mom to find employment. We signed the customer up with our Case Management Program. Her goal was to find employment in the home health care field and was referred to WV Choice for home health care training. The individual attended the CPR/First Aide/ Home Health Aide training and received certification. NCWVCAA staff referred this individual to a family needing a Home Health Worker and the individual was hired part-time. Now this customer is working full-time with WV Choice, above minimum wage with benefits, and can afford our safe and affordable housing Tucker County Apartment.



Believing in *your* success!

North Central WV Community Action Association, Inc.
Corporate Office
1304 Goose Run Rd.
Fairmont, WV 26554
Phone: 304-363-2170
Fax: 304-366-8846
www.ncwvcaa.org